# Proposal Review Committee October 31, 2018

Statewide Benefits Office Enterprise Business Park 97 Commerce Way, Suite 201, Dover, Delaware

Public Session: October 31, 2018, at 9:07 a.m.

The Proposal Review Committee (PRC) met on October 31, 2018, at the Statewide Benefits Office, Dover, Delaware. The following committee members and guests were present:

Faith Rentz, DHR, Director, Statewide Benefits Laurene Eheman, DHR, RFP and Contract Manager, Statewide Benefits Leighann Hinkle, DHR, Deputy Director, Statewide Benefits Aaron Schrader, DHR, Human Resources Manager, Statewide Benefits Leslie Ramsey, DHR, DIP Program Lead, Statewide Benefits Emily Thomas, Office of Management and Budget Molly Magarik, Department of Health and Social Services Dan Madrid, State Treasurer's Office Stuart Snyder, Delaware Insurance Department Evelyn Nestlerode, Administrative Office of the Courts Judy Anderson, Delaware State Educational Association Victoria Brennan, Office of the Controller General Joanna Adams, Office of Pensions Jaclyn Iglesias, Willis Towers Watson Luba Pale, Willis Towers Watson Rob McGee, Willis Towers Watson

### **Introductions/Sign In**

Ms. Rentz called the meeting to order at 9:07 a.m. A representative of the Lieutenant Governor's Office was not present.

### **Approval of Minutes**

Ms. Rentz requested a motion to approve the minutes from the October 17, 2018 meeting of the PRC. A motion was made by Ms. Magarik and seconded by Ms. Thomas. The motion was approved with unanimous voice vote.

**Discussion of the RFP for the Short-Term and Long-Term Disability Insurance Program** Ms. Rentz requested a motion to move into Executive Session to discuss the proposals, complete the scoring process, and adopt a recommendation to the State Employees Benefits Committee (SEBC). Ms. Brennan made the motion and it was seconded by Ms. Anderson. The PRC moved into Executive Session at 9:12 a.m.

### **Return to Public Session**

Upon return to the Public Session, Ms. Rentz announced that the recommendation from the committee would be to award a contract to The Hartford effective July 1, 2019 as follows:

- Award to The Hartford for three years with two optional one-year periods.
- Include a dedicated on-site resource at a three year cost of \$404,000.
- Review The Hartford account management and claim analyst support, administration of
  the disability benefit and conduct an audit and assessment of the new technology
  platform for use in considering if a re-procurement and new contract for disability
  administration is appropriate in three years rather than five.
- Negotiate in the contract and performance guarantees, a commitment to continuous review and process improvement in the areas of STD to LTD transition, timely notification of retroactive social security disability awards resulting in benefit offsets, and return to work services.

Ms. Rentz asked for a motion to approve the recommendation as stated. Mr. Snyder made the motion, Ms. Magarik seconded, and it was approved by a unanimous voice approval except for Ms. Brennan. Ms. Brennan did not complete a scoresheet and recused herself from voting because she was not present for the finalists' interviews on October 17, 2018.

## Adjournment

Upon return to the Public Session and with no further business, a motion to adjourn was made by Ms. Brennan and seconded by Ms. Thomas. Upon unanimous voice approval, the meeting was adjourned at 10:50 a.m. Please note there were no public attendees.

Respectfully submitted,

Laurene M. Eheman

Laurene M. Eheman RFP and Contract Manager